



## District of Columbia Housing Authority

1133 North Capitol Street, NE Washington, DC 20002-7599  
(202) 535-1000

**Tyrone Garrett, Executive Director**

March 16, 2020

Dear Residents,

The District of Columbia Housing Authority is committed to the health of the families we serve. While new details continue to emerge about the coronavirus, also known as COVID-19, it is important that we stay informed and take necessary precautions to keep ourselves, our families, and the community healthy and safe. We have taken various steps to ensure that we are prepared to deliver essential services during this emergency.

I wanted to share a few updates and reminders for you in preparation for the commencement of DCHA's Partial Telework Schedule that starts, Monday, March 16, 2020.

1. Visit [coronavirus.dc.gov](https://coronavirus.dc.gov) and review the information on the Resources page.
2. Please contact your Property Management offices for general questions and needs. Those calls will be forwarded to the cell phones of both property managers and area managers and they will reply accordingly.
3. Emergency Work Orders will still be able to be submitted to 202-535-1000. Non-emergency calls will be routed to voicemails that are being logged and monitored by the Office of Customer Engagement.
4. Please send general inquiries to [covid19@dchousing.org](mailto:covid19@dchousing.org). That address is being monitored and replies will be sent within 24-36 hours.
5. Please do your part to [Flatten the Curve](#). Practice social distancing and continue to abide by the preventative measures recommended by the CDC and the [DC Department of Health](#).
6. DC is providing [meals](#) to all students. Please share with your networks.
7. Please visit [coronavirus.dc.gov](https://coronavirus.dc.gov) and [www.dchousing.org/coronavirus](https://www.dchousing.org/coronavirus) for updated information.

Thank you for taking the time to read this message.

Executive Director Tyrone Garrett

